

FIG. 1

FIG. 20

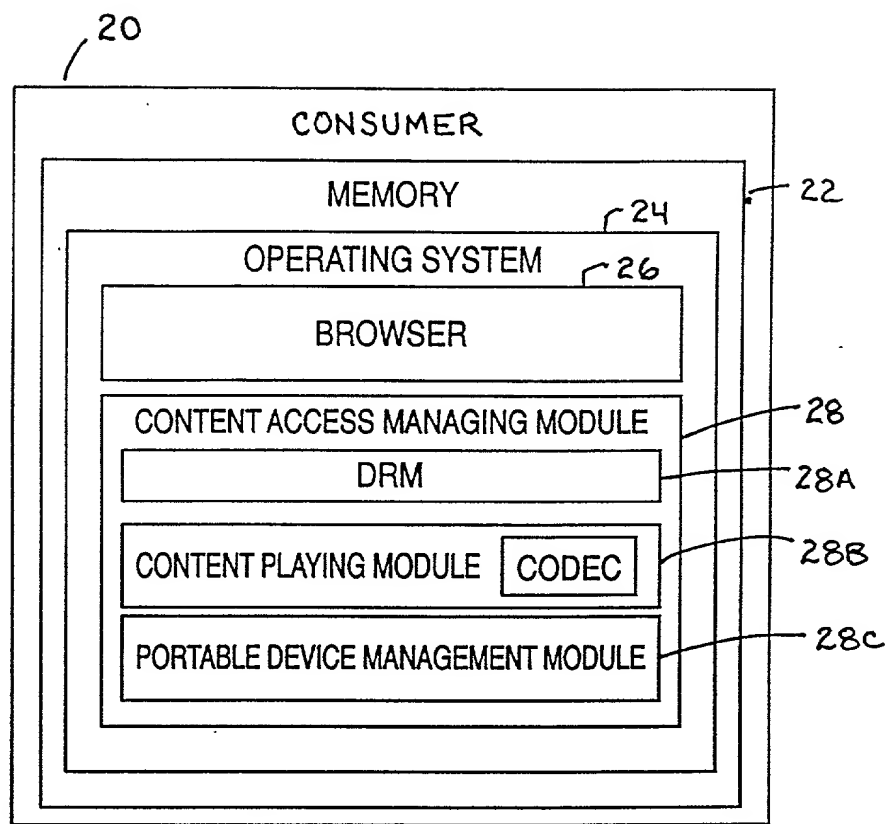


FIG. 2

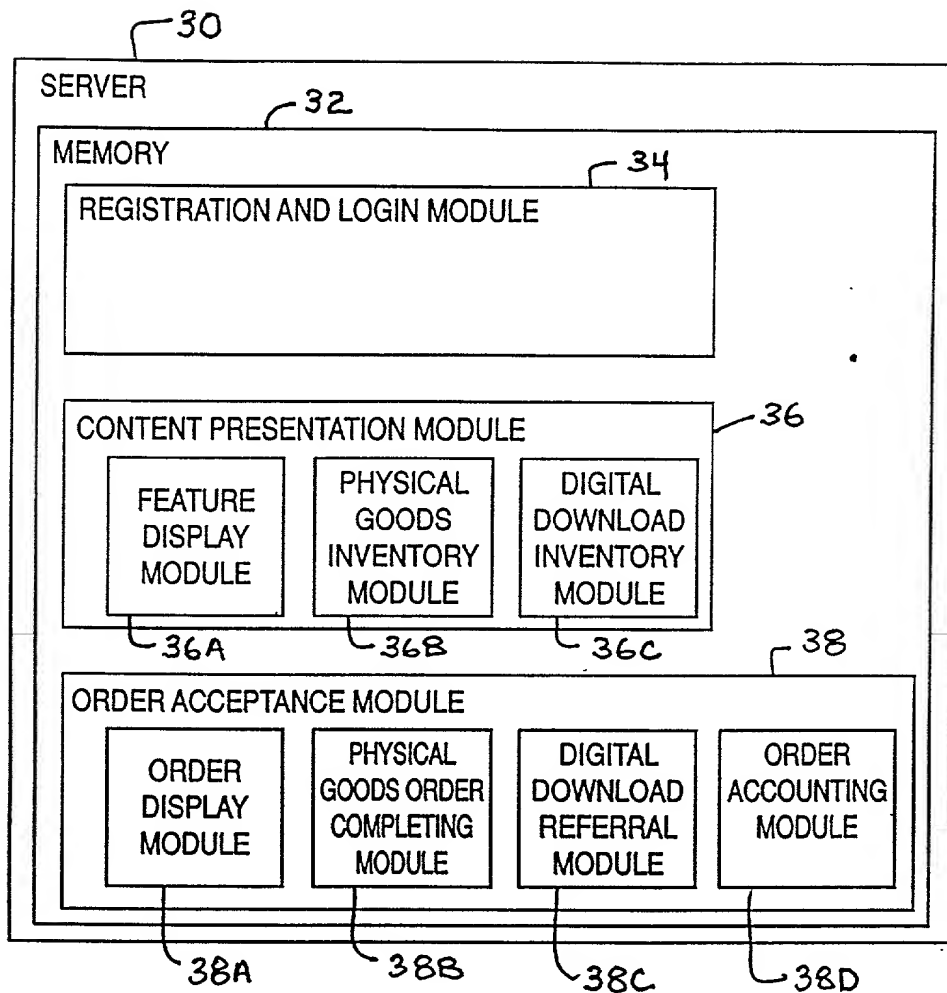


FIG. 3

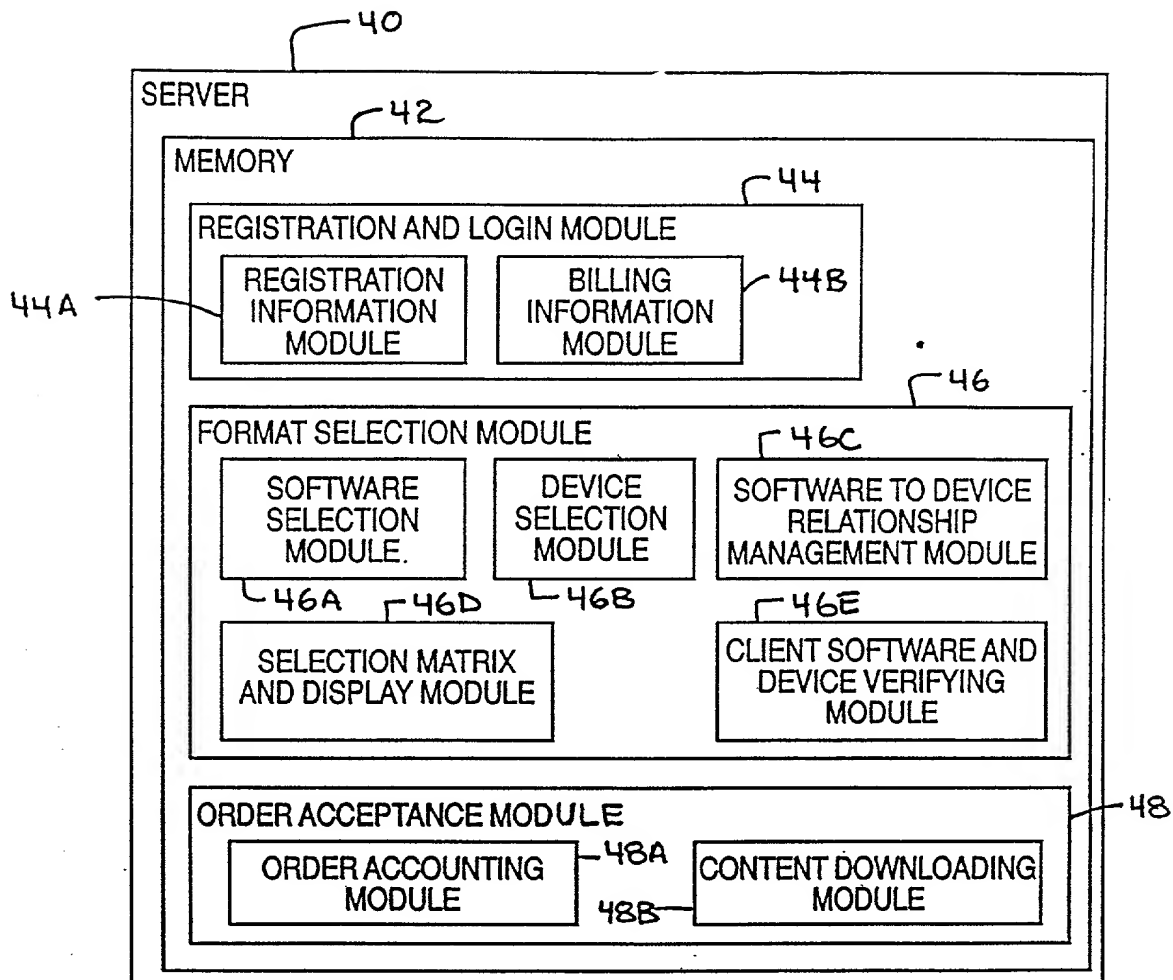


FIG. 4

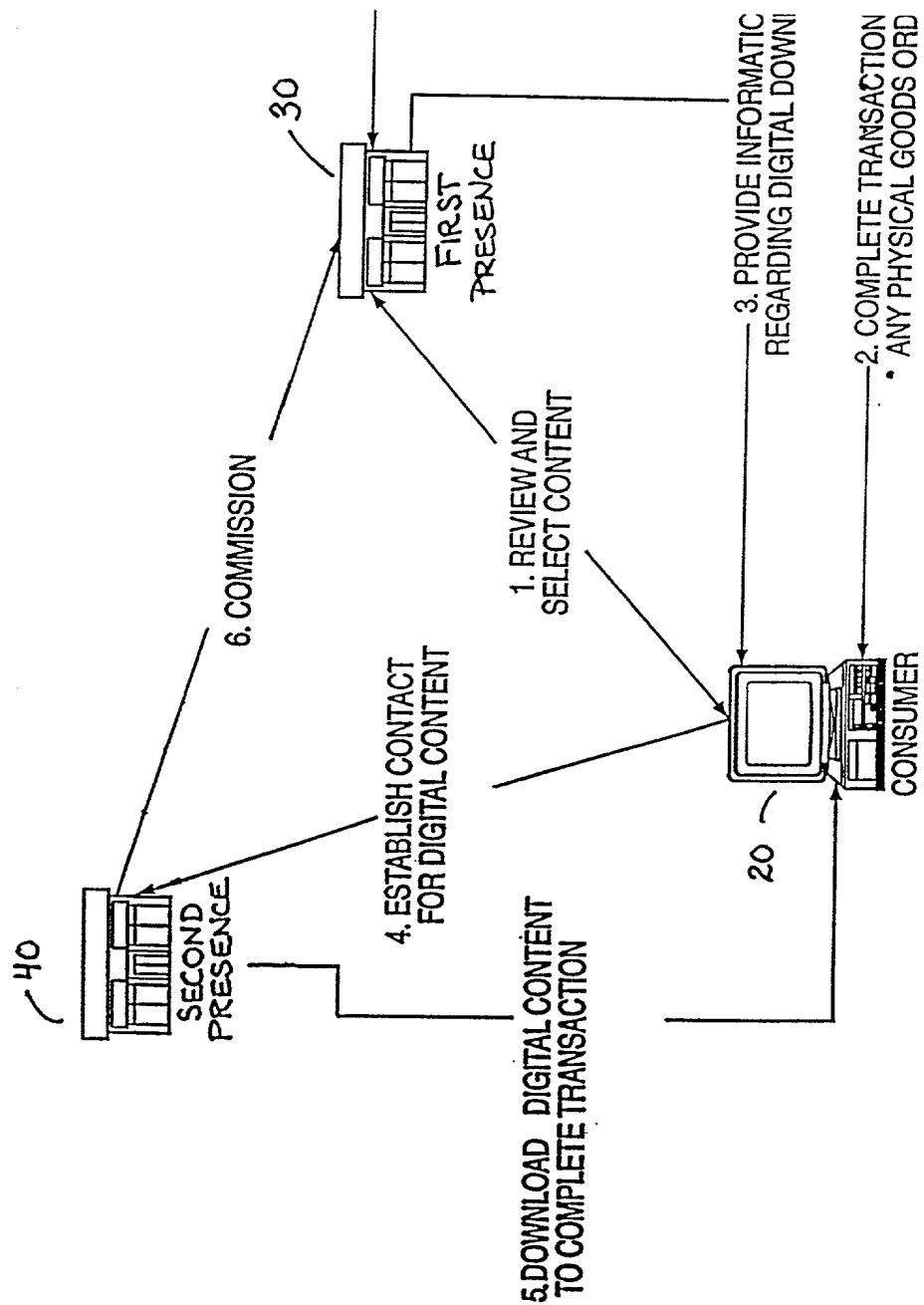


FIG. 5

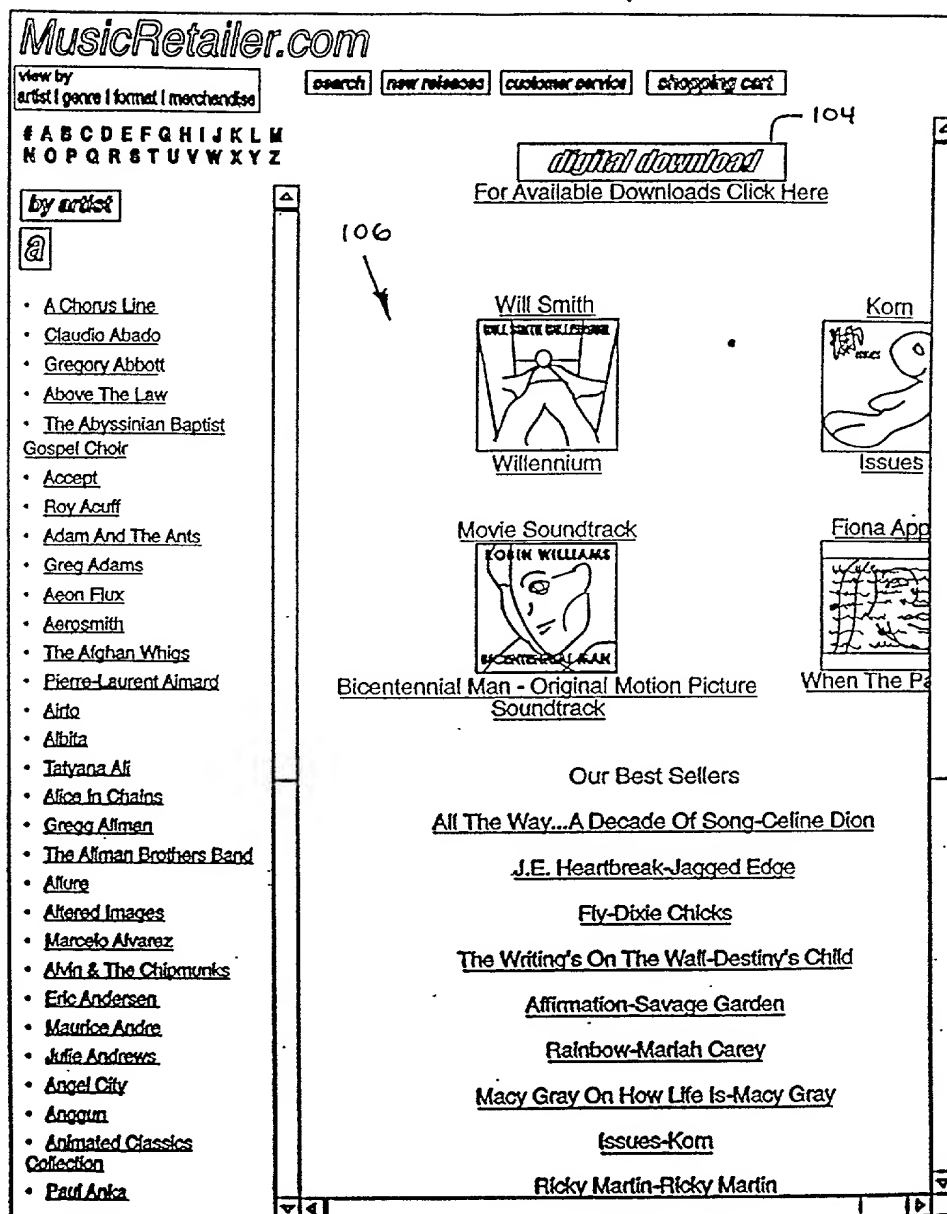


FIG. 6A

MusicRetailer.com

View by: [artist](#) | [genre](#) | [format](#) | [merchandise](#) [search](#) | [new releases](#) | [customer service](#) | [shopping cart](#)

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

by artist

h

- [Andreas Haefliger](#)
- [Hartmut Haenchen](#)
- [Nina Hagen](#)
- [Merle Haggard](#)
- [Hilary Hahn](#)
- [Taro Hakase](#)
- [Daryl Hall](#)
- [Jim Hall](#)
- [Herbie Hancock](#)
- [Hancock, Herbie, & Corea, Chick](#)
- [Frederic Hand](#)
- [Hanoi Rocks](#)
- [Happily Ever After](#)
- [Tim Hardin](#)
- [Mary Cleere Haren](#)
- [Harlem World](#)
- [Alvin Youngblood Hart](#)
- [Dan Hartman](#)
- [CD Hawkins](#)
- [Screamin' Jay Hawkins](#)
- [Sophie B. Hawkins](#)
- [Tramaine Hawkins](#)
- [Charles G. Hayes](#)
- [Isaac Hayes](#)
- [Wade Hayes](#)
- [Headswim](#)
- [Heart](#)
- [Heatwave](#)
- [Fletcher Henderson & His Orchestra](#)
- [HERBERT VON KARAJAN/MUTTE](#)

Lauryn Hill

Everything Is Everything

digital download

RUFFHOUSE JV

Your cart has 1 item

Click on a price to order.

CD Single
Digital Download
(1 Track Only)

Special Offer

other titles by this artist
Track Listing

2 selections on 1 CD Single.

Everything Is Everything 3:56 **DOWNLOAD**

Ex-Factor 4:37

3.49 Special Introductory Offer **\$2.49**

FIG. 6B

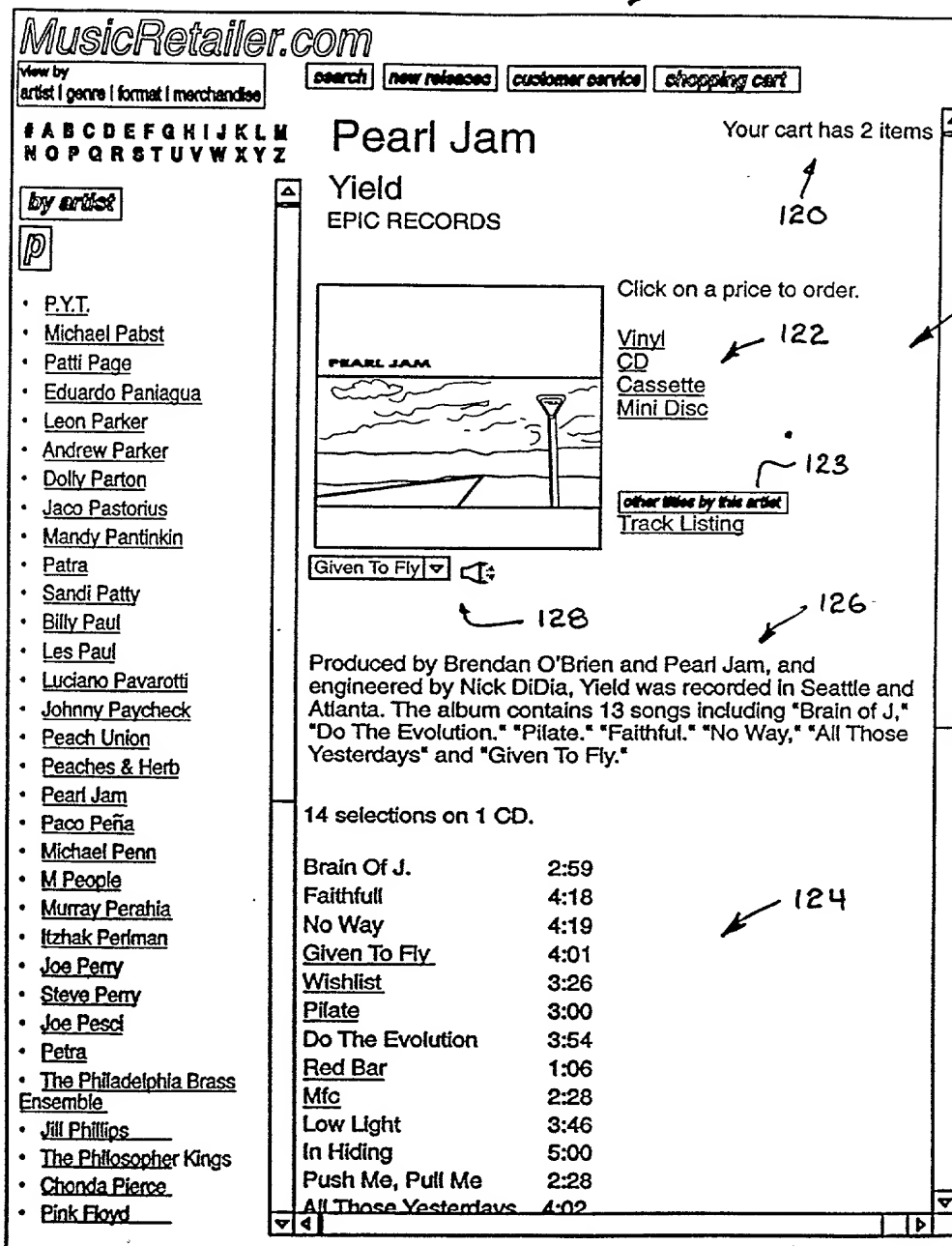


FIG. 6C

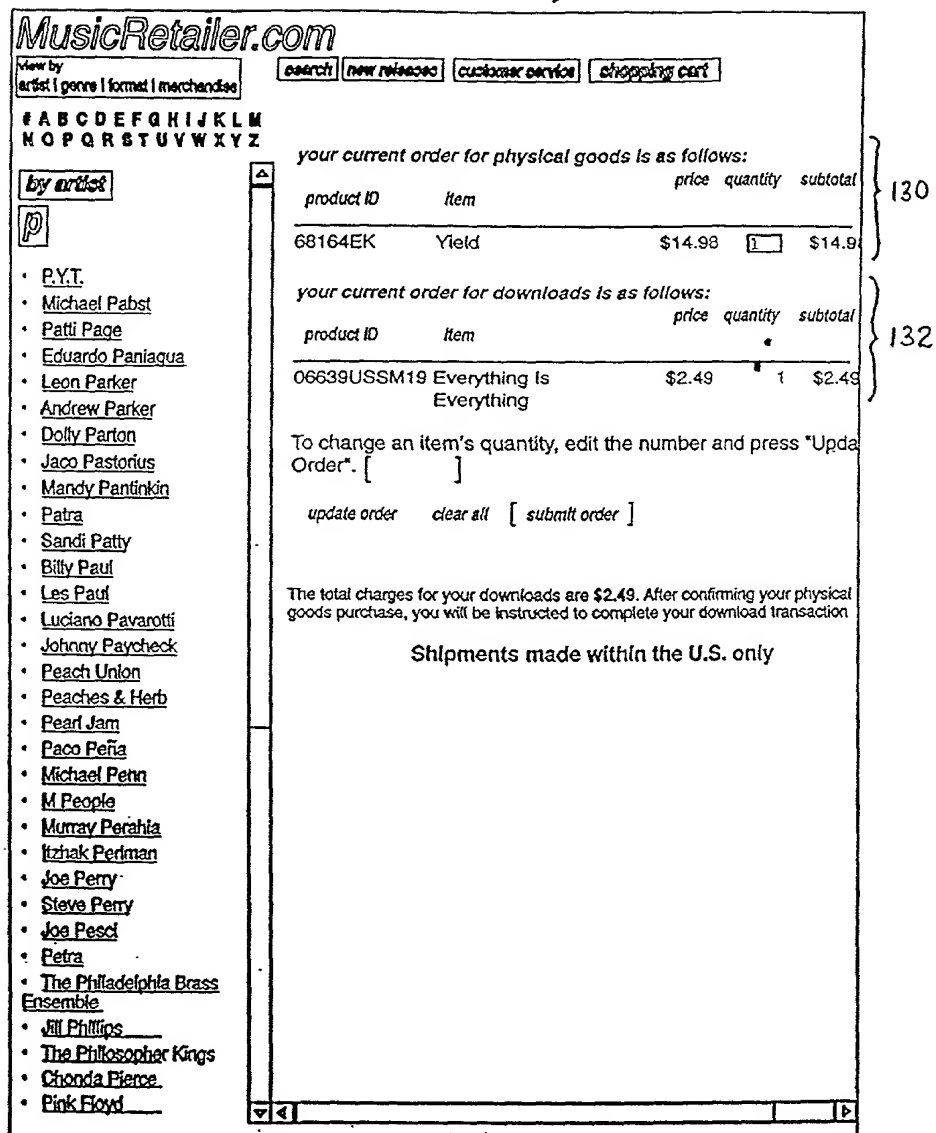


FIG. 6D

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order. **YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS .**

Credit Card Information

charges	total
---------	-------

Name: John Q. Public

Physical	\$14.98
----------	---------

Number: *****

Tax: \$0.90

Type: Master Card

Shipping: \$2.99

Exp: Nov 2001

Physical

Exp: Nov 2001

goods sub	\$18.87
Total:	

Exp: Nov 2001

Download

Exp: Nov 2001

sub Total: \$2.49

Exp: Nov 2001

Plus Applicable Sales Tax:

Exp: Nov 2001

Download \$2.40

Exp: Nov 2001

Total: \$2.45

Exp: Nov 2001

Sub Total: \$21.51

Exp: Nov 2001

Billing Address

First Name: John

Last Name: Public

Phone: 201-555-1234

Street: 1 Anywhere Drive

Apt:

City: Yourtown

State: **NEW JERSEY**

Zip: *****

[submit order]

FIG 6E

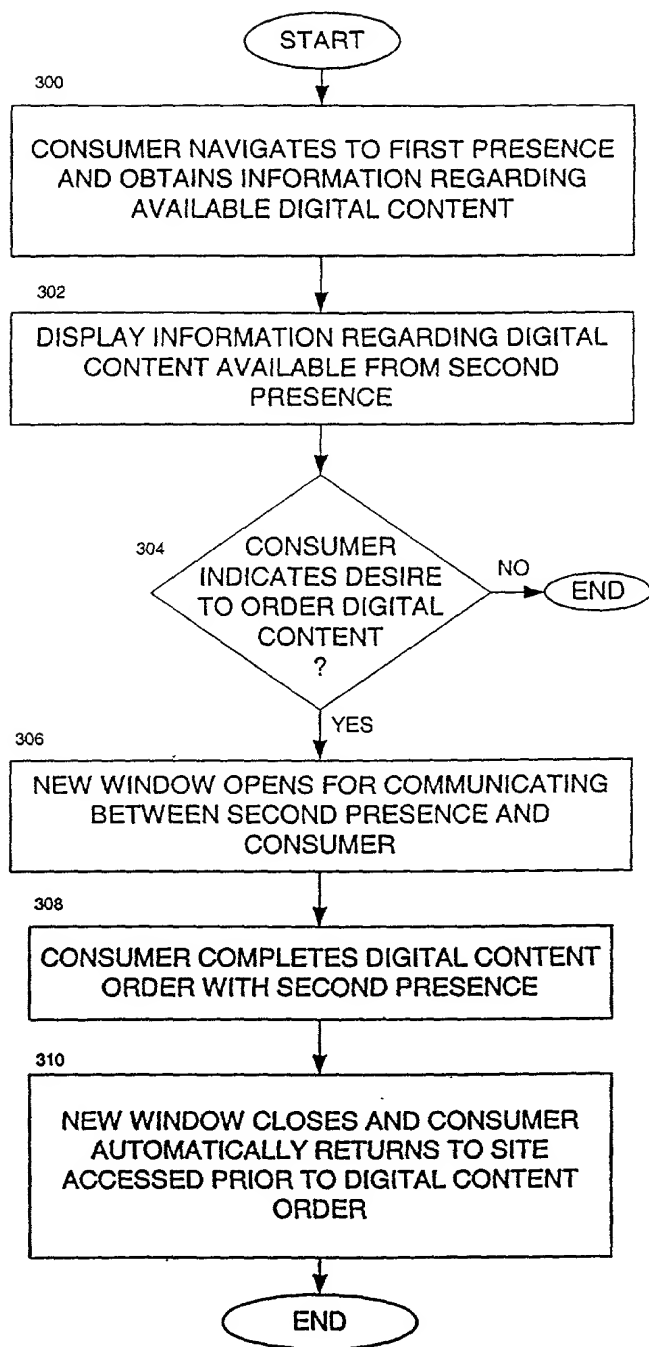


FIG. 7

202 → SONY MUSIC

200A

downloads

1 registration

1 2 3 4 HELP

Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

Please Note:

Your credit card has not yet been charged for your music downloads.
If you have any questions about downloading music, click here for FAQ's.

DOWNLOAD SERVICES ACCOUNT

Information regarding your music downloads will be e-mailed to you.

NEW SONY MUSIC DOWNLOAD CUSTOMER

To receive your music downloads all fields must be completed.

Your Name:

Email:

US Zip Code:

Password:

Passwords must be at least 6 characters.

Re-enter Password:

Next

RETURNING SONY MUSIC DOWNLOAD CUSTOMER

To receive your music downloads all fields must be completed.

Email/ User ID:

Password:

Login

FIG. 8A

200B

downloads

2 billing information

1 2 3 4 HELP

Your order reference number is 7223750.
You have selected the following music downloads:



Please print this page by clicking the printer icons, or write down your order reference number so that we may better serve you.

artist	title	cost
Laurny Hill	Everything Is Everything	\$2.49
I would like to receive more information on this artist. <input type="checkbox"/>		Sub-Total \$2.49
		Sales Tax \$0.00
		Grand Total \$2.49

BILLING INFORMATION

To receive your music downloads all required (*) fields must be completed.

Please Note

Your credit card has not yet been charged for your music downloads.



This site uses the industry wide security feature called Secure Sockets Layer protocol ["SSL"] in order to further protect your credit card and personal information between your browser and our server.

Credit Card: ☒  ☐  ☐ 

Name on Card:

Card Number:

Expiration: 01 ▼ 2000 ▼ *

Address:

City: _____

State:

U.S. Zip Code: *****

Next

You will be able to return to this session for the next 48 hours if necessary by using the link in the email we have sent you with your account information.

FIG. 8B

200C

SONY MUSIC. downloads

3 choose format 1 2 3 4 HELP

CHOOSE FORMAT

Click below to select the format of your digital downloads.
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software	SECURE Portable Devices
<div style="display: flex; align-items: center;"> <input type="radio"/> <div style="margin-left: 10px;"> <div style="border: 1px solid black; padding: 2px; display: inline-block;">Windows Media Player</div> <div style="margin-left: 10px;"> <div style="border: 1px solid black; padding: 2px; display: inline-block;">Atrac 3</div> <div style="border: 1px solid black; padding: 2px; display: inline-block;">Windows</div> </div> </div> <div style="margin-left: 10px;">222</div> </div> <div style="display: flex; align-items: center; margin-top: 10px;"> <input type="radio"/> <div style="margin-left: 10px;"> <div style="border: 1px solid black; padding: 2px; display: inline-block;">Liquid Audio</div> <div style="margin-left: 10px;"> <div style="border: 1px solid black; padding: 2px; display: inline-block;">Comp.</div> <div style="border: 1px solid black; padding: 2px; display: inline-block;">DRM</div> </div> </div> <div style="margin-left: 10px;">224</div> </div> <div style="display: flex; align-items: center; margin-top: 10px;"> <input type="radio"/> <div style="margin-left: 10px;"> <div style="border: 1px solid black; padding: 2px; display: inline-block;">Real Jukebox</div> <div style="margin-left: 10px;"> <div style="border: 1px solid black; padding: 2px; display: inline-block;">Comp.</div> <div style="border: 1px solid black; padding: 2px; display: inline-block;">DRM</div> </div> </div> <div style="margin-left: 10px;">230</div> </div>	<div style="display: flex; align-items: center;"> <input type="radio"/> <div style="margin-left: 10px; border: 1px solid black; padding: 5px;">Sony Memory Stick Walkman & VAIO Music Clip</div> </div> <div style="display: flex; align-items: center; margin-top: 10px;"> <input type="radio"/> <div style="margin-left: 10px; border: 1px solid black; padding: 5px;">Diamond Rio</div> </div> <div style="display: flex; align-items: center; margin-top: 10px;"> <input type="radio"/> <div style="margin-left: 10px; border: 1px solid black; padding: 5px;">Creative Nomad II</div> </div> <div style="display: flex; align-items: center; margin-top: 10px;"> <input type="radio"/> <div style="margin-left: 10px; border: 1px solid black; padding: 5px;">SANYO</div> </div> <div style="display: flex; align-items: center; margin-top: 10px;"> <input type="radio"/> <div style="margin-left: 10px; border: 1px solid black; padding: 5px;">Panasonic</div> </div>

216 { 218 { 220 {

Next

FIG. 8C

FIG. 8D

200C

SONY MUSIC

downloads

3 choose format

1 2 3 4 HELP

CHOOSE FORMAT

Click below to select the format of your digital downloads.
You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

Computer Desktop Software	DMAT Portable Devices
<input checked="" type="radio"/> Windows Media Player ▽ Atrac 3 ▽ Windows	<input type="radio"/> Sony Memory Stick Walkman & VAIO Music Clip
<input type="radio"/> Liquid Audio ▽ Comp. ▽ DRM	<input type="radio"/> Diamond Rio
<input type="radio"/> Real Jukebox ▽ Comp. ▽ DRM	<input type="radio"/> Creative Nomad II
	<input type="radio"/> SANYO
	<input type="radio"/> Panasonic

Next

216 { 230 232

FIG. 8D

2000

downloads

1 2 3 4 HELP

Windows Media Player and ATRAC3 for Internet Explorer

Continue

234

FIG. 8E

FIG. 8F

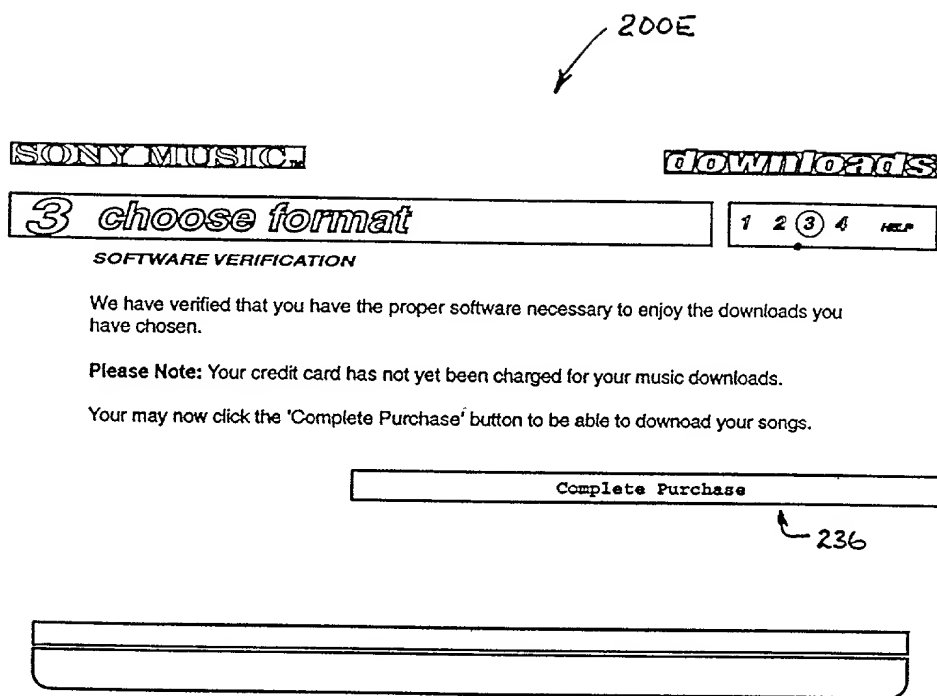


FIG. 8F

FIG. 8G

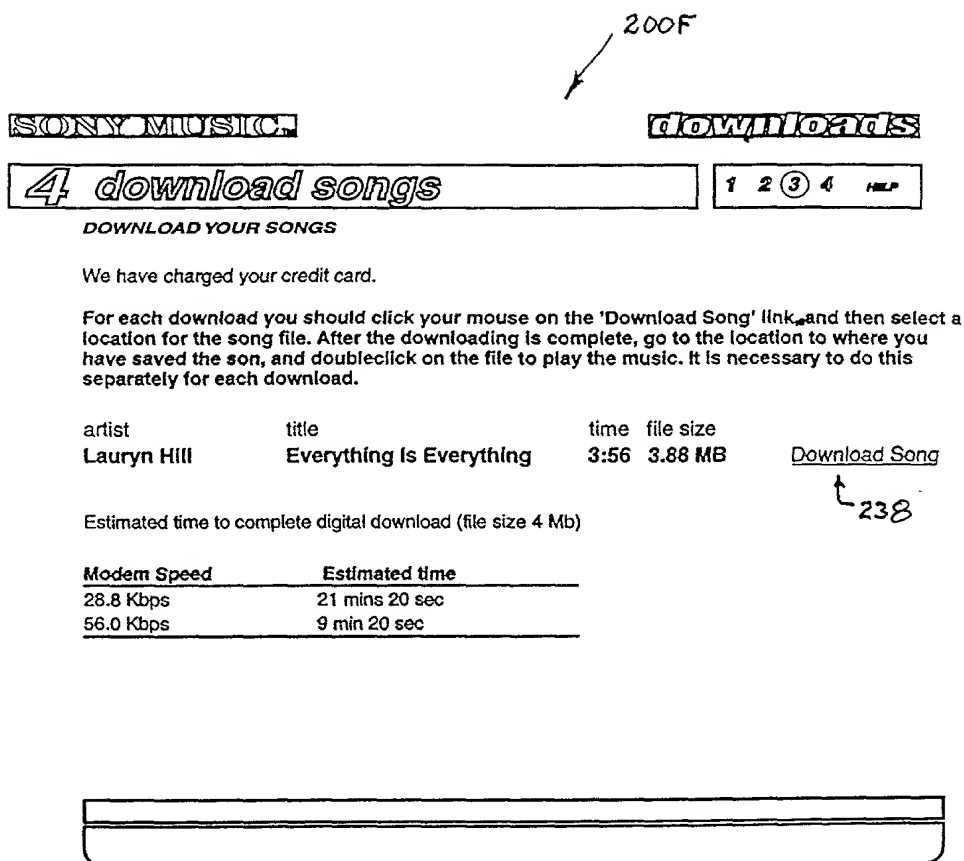


FIG. 8G